



TechReady.io Accessibility Conformance Report **Based on Voluntary Product Accessibility Template® (VPAT®)¹**

VPAT Version 2

Name of Product/Version: TechReady.io 1.2

Product Description: Website for assessing the compatibility of user technologies to use web services offered by the service provider

Date: June 2018

Contact information: Specific inquiries may be emailed to VPAT@onlinereadiness.com, or mailed to Online Readiness, 6371 Haven Ave Ste. 3-161, Rancho Cucamonga, California 91737.

Evaluation Methods Used: Testing is based on general product knowledge and use of assistive technologies available in the latest versions of Chrome, Safari & Firefox

Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guideline:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A
Section 508 as published in 2017, at http://www.Section508.gov	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criteria without known defects or meets with equivalent facilitation.
- **Supports with Exceptions:** Some functionality of the product does not meet the criteria.
- **Does Not Support:** Majority of functionality of the product does not meet the criteria.
- **Not Applicable:** The criteria are not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criteria. This can be used only with WCAG 2.0 Level AAA.

WCAG 2.0 Report -

Tables 1 also documents conformance with:

- EN 301 549: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).

Table 4 documents the WCAG conformance statements:

- WCAG
- EN 304 549: Chapter 9 – Web
- Revised Section 508: Chapter 3 – 302.1-9 Functional Performance Criteria and Chapter 6 – 602.3 Electronic Support Documentation.

Table 1: Conformance Criteria, Level A - *Click to show or hide table data*

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1 (Web) • 10.2.1 (non-web document) • 11.2.1.1 (Software) • 11.2.2.1 (Closed Functionality Software) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: Every non-text element has a text equivalent via alt description. The alt descriptions succinctly describe the purpose of the objects, without being too verbose or too vague.</p>
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2 (Web) • 10.2.2 (non-web document) • 11.2.1.2 (Software) • 11.2.2.2 (Closed Software) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: TechReady.io uses no time-based media on its website.</p>
<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.3 (Web) • 10.2.3 (non-web document) • 11.2.1.3 (Software) • 11.2.2.3 (Closed Software) – Does not apply <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	<p>Web: Supports</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: TechReady.io uses no prerecorded audio on its website.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4 (Web) 10.2.4 (non-web document) 11.2.1.4 (Software) 11.2.2.4 (Closed Software) <p>2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: TechReady.io uses no audio on its website.</p>
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.7 (Web) 10.2.7 (non-web document) 11.2.1.7 (Software) 11.2.2.7 (Closed Software) <p>2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Does not support</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: Info and relationships will be supported in a subsequent version.</p>
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.8 (Web) 10.2.8 (non-web document) 11.2.1.8 (Software) 11.2.2.8 (Closed Software) – Does not apply <p>2017 Section 508</p>	<p>Web: Supports</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The reading and navigation order (determined by code order) is logical and intuitive.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.9 (Web) • 10.2.9 (non-web document) • 11.2.1.9 (Software) • 11.2.2.9 (Closed Software) – Does not apply <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: Instructions in a document do not rely on shape, size, or visual location.</p>
<p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.10 (Web) • 10.2.10 (non-web document) • 11.2.1.10 (Software) • 11.2.2.10 (Closed Software) – Does not apply <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Does not support</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: Info and relationships will be supported in a subsequent version.</p>
<p><u>1.4.2 Audio Control</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.11 (Web) • 10.2.11 (non-web document) • 11.2.1.11 (Software) • 11.2.2.11 (Closed Software) – Does not apply <p>2017 Section 508</p>	<p>Web: Supports</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: TechReady.io does not have any elements that play automatically.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>2.1.1 Keyboard</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.15 (Web) • 10.2.15 (non-web document) • 11.2.1.15 (Software) • 11.2.2.15 (Closed Software) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: All page functionality is available using the keyboard, unless the functionality cannot be accomplished in any known way using a keyboard.</p>
<p><u>2.1.2 No Keyboard Trap</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.16 (Web) • 10.2.16 (non-web document) • 11.2.1.16 (Software) • 11.2.2.16 (Closed Software) – Does not apply <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: Keyboard focus is never locked or trapped at one particular page element ensuring the user can navigate to and away from all navigable page elements using a keyboard only (using tab and shift tab).</p>
<p><u>2.2.1 Timing Adjustable</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.17 (Web) • 10.2.17 (non-web document) • 11.2.1.17 (Software) • 11.2.2.17 (Closed Software) – Does not apply <p>2017 Section 508</p>	<p>Web: Supports</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: Times responses are not required.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.18 (Web) • 10.2.18 (non-web document) • 11.2.1.18 (Software) • 11.2.2.18 (Closed Software) – Does not apply <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: Moving content reflects status and does not require manual input.</p>
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.19 (Web) • 10.2.19 (non-web document) • 11.2.1.19 (Software) • 11.2.2.19 (Closed Software) – Does not apply <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: No elements on the page flash more than three times per second, thus reducing the risk of optically-induced seizures.</p>
<p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.20 (Web) • 10.2.20 (non-web document) – Does not apply • 11.2.1.20 (Software) – Does not apply • 11.2.2.20 (Closed Software) – Does not apply <p>2017 Section 508</p>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.21 (Web) 10.2.21 (non-web document) 11.2.1.21 (Software) - Does not apply 11.2.2.21 (Closed Software) – Does not apply <p>2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: TechReady.io webpages have descriptive pages titles.</p>
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.22 (Web) 10.2.22 (non-web document) 11.2.1.22 (Software) 11.2.2.22 (Closed Software) – Does not apply <p>2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The navigation order of links, form elements, etc., is logical and intuitive.</p>
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.23 (Web) 10.2.23 (non-web document) 11.2.1.23 (Software) 11.2.2.23 (Closed Software) – Does not apply 	<p>Web: Supports</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: Link text alone or the link text and its content (surrounding paragraph, table headers) contains enough information to determine the purpose of each link.</p>

Criteria	Conformance Level	Remarks and Explanations
2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.27 (Web) • 10.2.27 (non-web document) • 11.2.1.27 (Software) • 11.2.2.27 (Closed Software) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: The language on pages is identified using the <html lang=en> attribute.
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.29 (Web) • 10.2.29 (non-web document) • 11.2.1.29 (Software) • 11.2.2.29 (Closed Software) – Does not apply 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: When a page element receives focus it does not result in a substantial change on the page, the spawning of a pop-up window, an additional change of keyboard focus, or any other change that could confuse or disorient the user.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.30 (Web) • 10.2.30 (non-web document) • 11.2.1.30 (Software) • 11.2.2.30 (Closed Software) – Does not apply 	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: Form elements have labels associated with them. Users can navigate through the form with their keyboard or Assistive Technology and access the functionality and help required to complete and submit the form, without substantial change to the pages that could disorient the user.

Criteria	Conformance Level	Remarks and Explanations
2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.33 (Web) • 10.2.33 (non-web document) • 11.2.1.33 (Software) • 11.2.2.33 (Closed Software) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: No form fields require a specific format, value, or length.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.34 (Web) • 10.2.34 (non-web document) • 11.2.1.34 (Software) • 11.2.2.34 (Closed Software) – Does not apply 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: All form controls have text. Form elements have labels associated with them.
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.37 (Web) • 10.2.37 (non-web document) • 11.2.1.37 (Software) • 11.2.2.37 (Closed Software) 	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: Elements have complete start and end tags; elements are nested according to their specifications.

Criteria	Conformance Level	Remarks and Explanations
2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<u>4.1.2 Name, Role, Value</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.38 (Web) • 10.2.38 (non-web document) • 11.2.1.38 (Software) • 11.2.2.38 (Closed Software) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: Most user interface components can be programmatically determined for standard HTML components.

Table 4: WCAG Conformance Requirements - *Click to show or hide table data*

Criteria	Conformance Level	Remarks and Explanations
<u>1. Conformance Level</u> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3 (Web) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports with exceptions Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: The TechReady.io scan pages satisfy Levels A of the WCAG 2.0 requirements and may be used with assistive technologies. However, some aspects of a digital map are inherently visual and cannot be adequately represented with assistive technologies.
<u>2. Full pages</u> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3 (Web) 2017 Section 508	Web: Supports Electronic Docs: Not applicable Software: Not applicable	Web: The TechReady.io website does not contain pages that will later have additional content added to them, such as email programs, blogs, and articles that allows users to add comments, or applications supporting

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Closed: Not applicable Authoring Tool: Not applicable	user-contributed content. The TechReady.io website satisfies Levels A of the WCAG 2.0 requirements.
<p><u>3. Complete processes</u></p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3 (Web) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • E207.3 (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: TechReady.io does not use its website for multipage processes
<p><u>4. Only Accessibility-Supported Ways of Using Technologies</u></p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3 (Web) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports with exceptions Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: TechReady.io scan pages may be used with assistive technologies, however, some aspects of a digital map are inherently visual and cannot be adequately represented with assistive technologies.
<p><u>5. Non-Interference</u></p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3 (Web) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: The TechReady.io website does not use any new interactive graphic technology.

2017 Section 508 Report -

Chapter 3: Functional Performance Criteria

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports with exceptions	TechReady.io scan pages may be used with assistive technologies, however, some aspects of a digital map are inherently visual and cannot be adequately represented with assistive technologies.
302.2 With Limited Vision	Supports	Functionality is provided by the web browser as well as by the font size button functionality of the website. Support for screen readers is provided.
302.3 Without Perception of Color	Supports	When color is used to enhance the visibility of important information, an alternative indicator is used (usually text).
302.4 Without Hearing	Supports	Operation of the website does not require user hearing. All videos produced by TechReady.io are close captioned.
302.5 With Limited Hearing	Supports	Operation of the website does not require user hearing. All videos are close captioned.
302.6 Without Speech	Not applicable	Operation of the website and videos does not require speech.
302.7 With Limited Manipulation	Supports	The website can be navigated with simple keystrokes (e.g., tab, space, alpha keys, Alt) and does not require fine motor controls or simultaneous actions. In addition, the site is compatible with Assistive Technology when available.
302.8 With Limited Reach and Strength	Supports	The website can be navigated with simple keystrokes (e.g., tab, space, alpha keys, Alt) and does not require fine motor controls or simultaneous actions. In addition, the site is compatible with Assistive Technology when available.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports with exceptions	TechReady.io provides technical support for all of its products through e-mail, voice (telephone), and online training. Additionally, a description of the accessibility and compatibility features in alternate formats can be provided on request, at no additional charge. Support documentation is available on the website in both DOC and PDF formats at no charge.

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope		
602 Support Documentation		
602.2 Accessibility and Compatibility Features	Supports	A description of the accessibility and compatibility features in alternate formats will be provided on request, at no additional charge.
602.3 Electronic Support Documentation	See WCAG 2.0 section	
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	TechReady.io provides technical support through e-mail, voice (telephone), documentation, and online training.
603 Support Services		
603.2 Information on Accessibility and Compatibility Features	Not Supported	
603.3 Accommodation of Communication Needs	Supports	TechReady.io provides technical support through e-mail, voice (telephone), documentation, and online training.

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